**🖥️ Issue: Laptop Turns On But Screen is Black**

**💡 Problem:**

You power on the laptop — the lights turn on, fan runs, but **the screen stays black**.

**🛠️ Try These Steps:**

**✅ Step 1: Force a Restart**

* Hold down the **power button for 10–15 seconds** until the laptop shuts off.
* Wait 5 seconds → Press power again to restart.

**✅ Step 2: Check Screen Brightness**

* Increase brightness using **keyboard brightness keys** (usually F2,F3).
* Plug in a charger in case it's too dim from battery-saving mode.

**✅ Step 3: Connect to External Display**

* Use an HDMI cable to connect to a TV or monitor.
* If the display works externally, the **laptop screen might be faulty**.

**🧑‍🔧 Still Black?**

If no display appears even on an external screen, contact **Ention Support**.